

Mike & Tiffany Schiermeister
3718 Clairmont Road
Bismarck, ND 58503

December 8, 2014

Dear Chad,

We would like to sincerely THANK YOU for taking us through the very exciting journey in building our new home! It was a wonderful experience building with you and we absolutely LOVE our home!

We never thought in a million years that we would build. We are so glad our agent suggested we talk to you first regarding building before looking at purchasing a house already built. You made us feel comfortable with K & L Homes and convinced us to take the leap. You helped us pick out the right floor plan for our family and you were very open to the changes we made. We appreciated all your suggestions! So, from the first meeting with you to the final walk thru we consider the experience stress free and we can truly say we enjoyed it!

The K & L organization was very impressive! Co-Construct is a great tool that kept us up to date on every aspect of the building process and made it convenient to get in touch with you and your employees. Anytime we had a question, we got a prompt response. You definitely have an edge over other builders and it shows by the loyalty of your highly skilled, professional, and friendly employees and subcontractors!

Clint your lead foreman was easy to work with on any changes we wanted! We appreciate his flexibility! Michelle your office manager goes that extra mile for your customers! She always has positive attitude and a smile to go along with it! The biggest compliment we have goes to all your hard working employees who worked those long hours so our closing date was made as promised! Each one is an asset to your team and we greatly appreciate their determination to get the job done! Please thank them for us.

Chad...we can't thank you enough for being flexible with your closing date! You were able to meet our request and move the date up, which made our lives less complicated at the time. Our house reflects your character, high standards, and dedication to our family! We are so blessed to have this as our home and the best part is hearing our kids say, "This house really feels like home!"

THANK YOU CHAD AND K & L HOMES!

Sincerely,

Mike and Tiffany Schiermeister